



THADDEA

INTERNATIONAL RETURN FORM

For assistance, please call 1-866-354-8354

THADDEA
Returns Department
120 Suburban Rd., Suite 102
Knoxville, TN 37923, USA

MY EQUIPMENT OF THE COURAGEOUS & BRAVE WAS PURCHASED FROM:

www.THADDEA.com
 Other

Order Number: _____ Location Name: _____

I do not remember Is a copy of your receipt enclosed? * **Yes** **No** *Any purchases returned that does not have a copy of the receipt will be valued at the current price on www.THADDEA.com.

Reference Number (optional): _____

Return Options: (please check one):

Refund (for purchases placed only on www.THADDEA.com)
 Refund/Payment Change (payment information has changed for the purchase placed on www.THADDEA.com)

Other Refund (purchase not placed on www.THADDEA.com)

Please check one of the boxes below (Purchaser, Not Purchaser or Purchaser Unknown):

Purchaser:

Name: _____

Address 1: _____

Address 2: _____

(City/Post Town) _____ (Postal Code) _____

Phone: _____ () _____

Email: _____

Not Purchaser: (received item(s) as a gift)

If you received the item(s) you are returning as a gift then please provide the purchasers information below.

Name: _____

Address 1: _____

Address 2: _____

(City/Post Town) _____ (Postal Code) _____

Phone: _____ () _____

Email: _____

Purchaser Unknown:

If you do not know who purchased the item(s) for you then please email or call our Customer Help service number.

RETURNING ITEM(S): If you do not know your item(s) style number then please visit www.THADDEA.com and locate your item(s). Select your item(s) name and on the items information page the style number will be located to the right of your items picture.

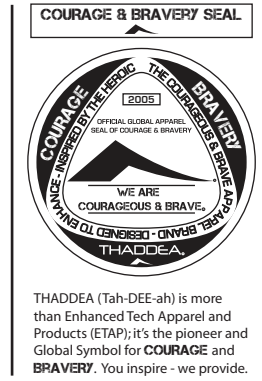
Reason	Sizing	Quality	Service
Let us know the reason for returning your item(s) by selecting the number 01 - 11.	01 Ordered Wrong Size 02 Wrong Size Sent 03 Does Not Fit Right	04 Item Defect 05 Fabric/Material 06 Hardware Defect 07 Other	08 Item Damaged 09 Wrong Item Received 10 Did Not like Style/Color 11 No Longer Want Item

Reason	Style Number	Color or Color Code	Size	Quantity	Description

THADDEA expects its **Enhanced Tech Apparel and Products** to outperform all others. The reason...our brand represents you...the Courageous and Brave. We want you to be 100% satisfied and if you're not then let us know how we can make it right.

RETURN INSTRUCTIONS:

- 1) Complete page 1 of the Return Form and include it in your package along with your returning item(s).
 - Once returns are received it takes a minimum of 24 hours to process the item(s).
 - Refunds are processed to the form of the original payment, but if your payment information needs to be changed then please notify us of the change on page 1.
 - The amount of the refund will include the items you returned, custom tariffs, and any taxes paid on the original order.
 - All charges that were incurred will be refunded at the same exchange rate that was in effect when the order was purchased.
 - Depending on the country and region you live, it may take 4 to 6 weeks for your credit to be processed.
- 2) Please mail your package to the return address below, and consider shipping your return package with a certified mail carrier, one that can track packages. FedEx, UPS, DHL and other carrier companies provide this service.
 - Remember to keep your tracking number or delivery confirmation number.
 - THADDEA does not assume any liability for a misplaced or lost shipment.
- 3) Products being returned must be prepaid.
- 4) To help protect your personal information, please make sure not to provide any banking or payment information in your returning package.
- 5) The original and return shipping charges are not refundable.
- 6) If you do not have enough spaces on page 1 in the "Returning Item(s)" section to provide your return information then please complete an additional INTERNATIONAL RETURN FORM.



REQUESTS FOR AN EXCHANGE:

At this time we do not process exchanges for international orders. However, you can return your original item for a refund and place a new order for any apparel or product item. We apologize for any inconvenience.

If you are returning your item(s) because of a shipping or service issue then please contact us right away so we can resolve the issue. Shipping fees for returned item(s) are non-refundable.

FOR ADDITIONAL HELP

Please visit our website at www.THADDEA.com and view our Customer Help section, FAQ's, or contact us via email at customerhelp@thaddea.com or call us at 1-866-354-8354. You're now part of our courageous and brave Unit so allow us help!

INSPIRED BY THE HEROIC AND WORN BY THE COURAGEOUS & BRAVE

From _____

Please ship return using a certified mail carrier, one that can track packages [See above for return information]

THADDEA
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 120 Suburban Rd., Suite 102
 Knoxville, TN 37923, USA